

## OFFICE OF THE CITY MANAGER LTC # 106-2006

## LETTER TO COMMISSION

TO:

Mayor David Dermer and Members of the City Commission

FROM:

Jorge M. Gonzalez, City Manager

DATE:

April 13, 2006

SUBJECT: Atlantic Broadband's Interruption of Service

The attached letter from Atlantic Broadband notifies us of the company's plan to make permanent repairs to the cable plant which was damaged during Hurricane Wilma. This work is scheduled to take place on Wednesday morning, April 19, 2006, between the hours of 1:00 a.m. and 6:00 a.m.

Please note that Atlantic Broadband will be notifying its customers of this interruption of service.

JMG:pw

Attachment

C: Executive Staff

F:/cmgr/\$all/ltc-06/atlantic broadband repair work.doc

06 APR 13 PM 3: 37



## Via Certified Mail

305.861.8069 PHONE April 10<sup>tB05.861.90.47</sup> FAX

Mr. Jorge Gonzalez City Manager City of Miami Beach 1700 Convention Center Drive Miami Beach, Fl. 33139

Dear Mr. Gonzalez:

As your community's full-service digital video and high speed Internet provider, Atlantic Broadband is committed to keeping you informed of activities and projects regarding any planned interruption of services affecting residents of Miami Beach.

This letter is to notify you that on Wednesday morning, April 19th between the hours of 1:00 am and 6:00 am, Atlantic Broadband will make permanent repairs to cable plant that was damaged during Hurricane Wilma. While these repairs are being made, Atlantic Broadband services will be periodically interrupted in the areas between 41st Street and South Pointe Drive. Attached is a map depicting the affected areas of our system where customers will experience periodic interruptions during the repair work.

Atlantic Broadband has coordinated and taken all the appropriate measures to inform our customers in the following manner:

- Via E-Mail
- Billing Statement Messages
- ARU message on our telephone system during the morning of the project

We apologize for the unavoidable interruption of service, and we will work quickly and efficiently to keep interruption to a minimum. We anticipate service to be fully restored by 6:00 am.

As always, I am available to answer any of your questions or address any concerns regarding this project.

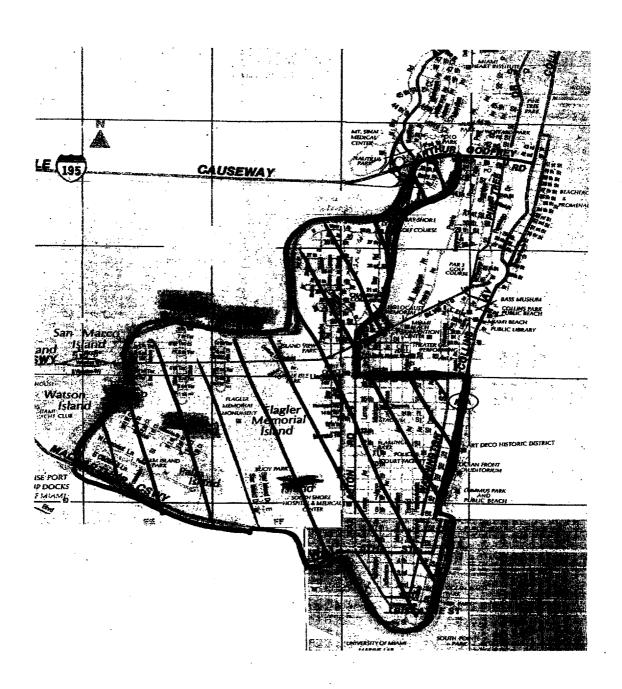
Sincerely,

Kevin Maguire / Atlantic Broadband

Vice President and General Manager

305-861-8069 ext. 3100

305-525-7095



## AREAS AFFECTED BY FIBER SPLICING / CUT-OVER

| Nodes Affected: | 55  | 56  | 57  | 58  | 59  | 60 | 61  |
|-----------------|-----|-----|-----|-----|-----|----|-----|
|                 | 62  | 63  | 63a | 63b | 64  | 65 | 65a |
|                 | 65b | 66  | 67  | 68  | 75  | 85 | 86  |
|                 | 150 | 165 | 166 | 250 | 265 |    |     |